



Where Every Heart
Finds a **Home.**

📍 Boston, Massachusetts, USA

SENIOR LIVING **REIMAGINED**



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CARE THAT LISTENS.
COMFORT THAT STAYS.

Welcome



Your Trusted Partner in Compassionate Care

Welcoming a caregiver into your home is a deeply personal decision built on trust. EL ROI Home Care Services provides compassionate, personalized care designed to support you and your family every step of the way. We understand the emotional and physical demands of caregiving, and we're dedicated to bringing warmth, dignity, and professional care to every home we enter throughout Greater Boston.

You're not alone-we're here for you.



About Us

We believe every individual deserves to be seen, valued, and cared for with unwavering compassion. Our name, **EL ROI** (inspired by the Hebrew phrase meaning "The God Who Sees Me"), reflects our core mission: to provide care that acknowledges the whole person—mind, body, and spirit—ensuring no one feels invisible in their time of need.

Our Story

With over **10 years** of working experience., founded on the principles of empathy and excellence, **EL ROI** Homecare began with a simple vision: to redefine in-home care by blending clinical expertise with heart-felt humanity. We recognized that true healing extends beyond physical tasks—it thrives in connection, dignity, and personalized attention. Today, we stand as a trusted partner for families across **Boston Massachusetts**, delivering care that honors each client's unique journey.





Our Purpose

To enrich lives by delivering compassionate, high-quality home care that empowers individuals to live with dignity, stay connected to their communities, and thrive in the comfort of their own homes.



Our Vision

We envision a world where compassionate, personalized care is accessible to everyone-where individuals can thrive at home surrounded by those they love, and where we continuously grow and adapt to serve even better each day



Our Mission

Our mission is to deliver exceptional home care that promotes health, happiness, and dignity, providing families with reliable support and peace of mind.

What Makes Us Different



OUR CORE VALUES

Compassion

We believe compassion is the foundation of quality care and are committed to building trusting relationships that prioritize emotional well-being, comfort, and dignity.

Excellence

We hold ourselves to high standards, striving to exceed expectations and improve the lives we serve with compassion, respect, and dedication.

Integrity

We do what is right—even when no one is watching—because integrity is the cornerstone of the respectful and dependable care we provide.

Reliability

From arriving on time to delivering promised care with compassion and precision, we ensure peace of mind by being present, prepared, and committed.

Respect

We foster trust and respect to empower individuals to make their own care choices and maintain independence and self-worth

A young Black woman and an elderly Asian woman are shown in a close-up, laughing together. The young woman is on the left, wearing a blue patterned top, and the elderly woman is on the right, wearing a teal button-down shirt. A large, semi-transparent heart graphic is overlaid on the right side of the image. The background is softly blurred, suggesting an indoor setting.

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Home Isn't Just a Place.
It's Where Care Lives



Our Services



Personal Care



Companion Care



24 Hours Care Service



**Dementia &
Alzheimer's Care**



Home Respite Care

Personal Care



Personal Care

Dignity shouldn't fade with age or illness. Elroi Homecare offers respectful, hands-on personal care that helps adults and seniors live safely, comfortably, and confidently in their own homes.

Supporting Independence With Compassion

Everyday tasks like bathing, grooming, or dressing can become challenging due to age, illness, or injury. Our caregivers step in gently and respectfully, helping you or your loved one feel safe, comfortable, and confident at home so you can focus on truly enjoying each day.

Our Personal Care Services Include:

Bathing and grooming assistance

Maintaining proper hygiene is important for both health and self-esteem. Our caregivers provide sensitive, respectful support with bathing and grooming, ensuring your loved ones feel clean, refreshed, and comfortable.

We create a calm, safe environment where dignity comes first.

Dressing and hygiene support

Getting dressed can sometimes become challenging due to limited mobility, arthritis, or cognitive decline. Elroi professional caregivers assist with choosing appropriate, comfortable clothing and provide help while maintaining a sense of independence and routine.

We also support habits like brushing teeth, applying lotion, or shaving.



Toileting and incontinence care

We understand that personal needs require privacy, patience, and compassion. Our caregivers are trained to provide discreet and professional toileting assistance, including incontinence support. We help maintain cleanliness and comfort while preventing skin irritation or infections.

Meal preparation and feeding help

Proper nutrition is vital to well-being, especially for seniors or those with health conditions. Our caregivers prepare balanced, home style meals based on dietary needs and preferences.

We ensure your loved ones stay nourished, hydrated, and enjoy their meals in a relaxed setting.

Mobility and fall prevention assistance

Falls are one of the leading causes of injury for seniors. Our caregivers provide hands-on support with walking, transferring from bed to chair, or using assistive devices like walkers or canes.

We help minimize fall risks and encourage safe movement throughout the home giving both clients and families peace of mind.

Medication reminders

Missing medications or taking them incorrectly can lead to serious health issues. While we do not administer medication, El roi caregivers ensure clients take their prescriptions on schedule by offering gentle, timely reminders and helping manage pill organizers or routine charts.

Monitoring health routines

Consistency in care routines supports better health outcomes. Our caregivers help track daily patterns like sleep, appetite, hydration, and activity levels. They also observe changes in behavior or condition and communicate them to families or healthcare providers ensuring immediate attention when needed..



Companion Care

Companion Care That Keeps You Connected, and Comfortable

Over the years, you have shaped your home to fit your life. The daily routine and the quiet joy of familiar surroundings. But as time passes, even simple tasks can start to feel overwhelming.

With our companion care services, we aim to lighten that load providing not just help with everyday activities, but meaningful companionship that nurtures your independence, boosts your well-being, and keeps you engaged with the world around you.

Comfort, Connection, and Conversation

Sometimes, the greatest gift we can give is simply being there. Our Companion Care services offer friendly companionship, thoughtful conversations, and genuine emotional support that brighten your loved one's day. We're here to help with daily routines, encourage favorite hobbies, and share meaningful moments, making home a comforting place filled with warmth and joy.

Support That Feels Like Family

We're not just here to help with the chores. We're here to make life more joyful, more connected, and more fulfilling. Our companion caregivers provide more than assistance; they bring warmth, dignity, and a sense of companionship into every visit.

Our Companion Care Service Includes

Social Interaction and Companionship

Meaningful and human connection are essential at any age especially for seniors who may live alone or feel isolated. El roi caregivers offer more than presence, we build real relationships, we listen with attention, and make every interaction respectful.

Emotional Support

We are aware aging, illness, or life transitions can bring emotional challenges like anxiety, grief, or loneliness. Our companion care givers are trained to organize emotional shifts and provide calm, reassuring complete support. We are here to help, uplift, encourage, and create a comforting presence for you.

Recreational Activities (Games, Walks, Hobbies)

Staying engaged physically and mentally plays a critical role in long term wellness. We encourage participation in hobbies, board games, card activities, light gardening, or even walks in the neighborhood based on what the client enjoys. We greatly improve your mood, memory, and confidence.

Assistance With Errands and Outings

Our caregivers help clients stay connected to their daily routines and community life. Be it a post office trip, or pharmacy pick-up, we provide safe transportation and friendly support throughout the outing. This keeps seniors active and preserves a sense of autonomy.

Appointment Reminders and Organization

Managing schedules, medications, and medical appointments can become overwhelming. Our companion care includes gentle, timely reminders and help organizing calendars or notes. This ensures that nothing important gets missed and families stay updated.

Safety Monitoring and Supervision

Even in non-medical care, safety is a top priority for us. We keep a watchful eye to prevent falls, respond to signs of disorientation, or intervene during mild emergencies. We offer reassurance through presence and awareness



FAQ

Frequently Asked Questions **On Companion Care**

1. **What exactly is Companion Care?**

Companion care offers your loved one friendly, supportive company and help with daily activities. It focuses on providing emotional support, conversation, shared activities, and practical assistance to keep them happy, comfortable, and connected.

2. **What types of activities do caregivers do with clients?**

Our caregivers engage clients in activities they enjoy like chatting, playing games, reading, hobbies, gentle exercise, or outings providing companionship that enhances their quality of life.

3. **Is companion care just for seniors?**

Although often chosen for seniors, companion care benefits anyone needing extra social interaction, emotional support, or help with everyday activities due to illness, injury, or other reasons.

24 Hours Care Service



Trust and Comfort Around the Clock Home Care In Boston, MA

Choosing 24-hour care for someone you love is a big step and one that involves deep trust. We recognize how important this decision is, and we honor your trust with compassionate, attentive care at every hour of the day and night.

Our dedicated caregivers provide continuous support, safety, and companionship, ensuring your loved one feels secure, comfortable, and genuinely cared for around the clock.

Regardless of whether your loved one is living with dementia recovering after surgery, or needs continuous assistance, our caregivers bring warmth, reliability, and gentle support tailored specifically to their needs.

What Is 24-Hours Care?

24-hour care means your loved one is never alone. Our trained caregivers are always there, day and night, ready to help whenever needed.

It is ideal for those who:

- Need help overnight (toileting, medication reminders, mobility)
- Are at risk of falls, confusion, or wandering due to memory loss
- Have recently returned home from a hospital stay or rehabilitation
- Require continuous supervision or personal care([Insert link to personal care page](#)) throughout the day

With EL ROI Home Care, your loved one receives consistent, caring support right at home, ensuring comfort and safety around the clock.

Our 24-Hour Care Services Include:

Continuous, Round-the-Clock Supervision

Our 24-hour care provides vigilant, around-the-clock supervision to ensure your loved one is never alone or unattended. During the day or in the middle of the night, our trained caregivers are always alert, ready to respond, provide peace of mind for families, and safety for clients.

Overnight Monitoring and Safety

Nighttime can bring unique risks, especially for those with memory loss, mobility issues, or post-surgical needs. Our caregivers remain on-site overnight to provide supervision, reduce fall risks, assist with toileting, and offer comfort during restless periods—ensuring uninterrupted, safe sleep for both the client and their family.

Immediate Assistance and Support

In emergencies or unexpected situations, every second counts. With El Roi 24-hour care, there's no delay. Whether it's sudden discomfort, a fall, or help needed getting out of bed, our caregivers are there providing immediate, compassionate assistance at any hour.



Personalized Care Plans Tailored to Complex Needs

Every client's condition is unique, and so is their care. Our team works closely with families and medical professionals to create detailed care plans that address chronic conditions, cognitive impairments, and physical limitations.

Consistent Daily Routine Management

Routine brings comfort, especially for seniors dealing with dementia anxiety, or physical dependency. Our caregivers maintain a structured, familiar daily rhythm from morning hygiene and meals to evening wind-downs.



Frequently Asked Questions On Round the Clock 24 Hours Care

1. What exactly does "24-hour care" mean?

24-hour care means your loved one receives continuous care day and night, with caregivers working in shifts. There's always someone awake, alert, and ready to help at any hour.

2. Is 24-hour care only for medical needs?

Not necessarily. While 24-hour care often supports individuals with medical needs, it's also ideal for anyone needing continuous companionship, supervision for dementia, mobility help, or support after hospitalization.

3. Will my loved one always have the same caregivers?

We aim to maintain consistency as much as possible. Typically, a small team of familiar caregivers rotate shifts to provide consistent, personalized, and comfortable care.

4. Can I adjust or change the schedule if our needs evolve?

Absolutely. If your loved one's situation or care needs change, we're always flexible. Adjustments to your care plan or schedule can easily be arranged.

Dementia and Alzheimer's Care



Dementia and Alzheimer's Care in Boston, MA

“When Memory fades, We See the person You Love”

Caring for a loved one with dementia or Alzheimer's can feel overwhelming and deeply emotional. We understand how heartbreaking it is to see someone you cherish begin to lose treasured memories or struggle with daily routines. You're not alone. We see you, we hear you, and we're here for you every step of the way. Our caregivers look beyond the condition to see the person, offering warmth, patience, empathy, and gentle support tailored to your loved one's unique story and needs. Every day, we strive to create moments of joy, comfort, and genuine connection

Our Dementia and Alzheimer Service Include

1. Specialized Memory Care and Cognitive Stimulation

We provide thoughtful memory care that goes beyond the basics. Our trained caregivers use gentle cues and stimulating activities to help your loved one stay engaged, feel valued, and live with dignity each day

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2. Structured Daily Routines

Consistency can be comforting. We build daily routines that feel familiar, reduce confusion, and give each day a sense of purpose, helping your loved one feel calmer and in control.

3. **Safety and Wandering Prevention**

Peace of mind starts with safety. We carefully design each care plan to prevent wandering and reduce falls, so your loved one can stay secure in surroundings that feel like home.

4. **Emotional Support and Anxiety Management**

Living with memory loss can be frustrating and scary. We're here to help ease those feelings. Our caregivers know how to comfort, redirect, and support emotional well-being with patience and compassion.

5. **Family Education and Communication Support**

You're not in this alone. We work closely with families to offer helpful guidance, open communication, and the tools you need to better support your loved one and yourself.

6. **Activities to Support Cognitive Function**

Every day brings a new opportunity to connect. We incorporate music, puzzles, conversation, reminiscence therapy, and more to gently encourage mental stimulation and meaningful moments.



Frequently Asked Questions On **Dementia and Alzheimer's Care**

1. **What's the difference between dementia and Alzheimer's?**

Dementia is a broad term for symptoms like memory loss, confusion, and trouble with daily activities. Alzheimer's is a specific disease and the most common type of dementia. Think of dementia as a general category, and Alzheimer's as one specific cause.

2. **Is dementia or Alzheimer's hereditary?**

Most cases are not directly inherited. However, family history can increase risk, especially with early-onset Alzheimer's, which is rare. If you have concerns about family history, it's helpful to discuss this with a health-care provider.

3. **Can dementia or Alzheimer's be treated?**

While there's no cure yet, there are treatments that can significantly help. Medications, specialized care, therapies, and structured routines can slow progression, ease symptoms, and greatly improve quality of life especially if started early.

4. **How can home care help someone with dementia or Alzheimer's?**

Home care provides comforting familiarity, which is very important for someone living with dementia. Trained caregivers assist with daily routines, safety supervision, and provide meaningful activities designed to gently engage memory and ease anxiety. It helps your loved one feel secure at home and gives you peace of mind.

Home Respite Care



Trusted In-Home Respite Care in Boston, MA

Caregiving is an act of love but even love needs rest. With El roi's trusted in-home respite care, you can step away knowing your loved one is in capable, compassionate hands

Giving Family Caregivers a Break With Confidence

Being a family caregiver means pouring your heart into caring for someone you love. It can be deeply rewarding but also exhausting. Sometimes, you just need time to rest, recharge, and care for yourself and that's okay.

Our respite homecare is designed to give you that break, knowing your loved one is safe, comfortable, and well cared for at home.

Our caregivers step in gently, with kindness and respect, ensuring your loved one's daily routines continue smoothly while you take some time to breathe and reset.

Our Trusted In-Home Respite Care Include:

1. Short-Term Relief for Family Caregivers

Even the most dedicated caregivers need a break. We step in with compassionate care so you can rest, recharge, or simply catch your breath, without worrying about your loved one's well-being.

2. Temporary and Flexible Care Options

Life can be unpredictable. Whether it's for a few hours, a weekend, or longer, we offer care that fits your schedule and adapts to your unique family needs.

3. Maintenance of Daily Routines

We keep things familiar and comfortable. From meals to medications to favourite pastimes, our caregivers follow your loved one's routine to ensure a smooth and stress-free experience while you're away.

4. Emotional and Social Engagement

A change in caregiver doesn't mean a loss of connection. We bring kindness, conversation, and meaningful interaction to keep spirits lifted and minds engaged.

5. Reliable Support During Caregiver Absence

You deserve peace of mind when you step away. Our trained professionals provide dependable, respectful care, so your loved one is in good hands, and you can truly take time for yourself.

Frequently Asked Questions On In-Home Respite Care

1. What Exactly Is In-Home Respite Care?

In-home respite care means a trusted caregiver visits your loved one at home, giving you the primary caregiver a break. While you're away, our caregiver helps with personal care (Insert a link to the personal care page), provides companionship (Insert a link to the personal care page), assists with meals, and makes sure your loved one is safe and comfortable.

2. Why do Family Caregivers Use Respite Care?

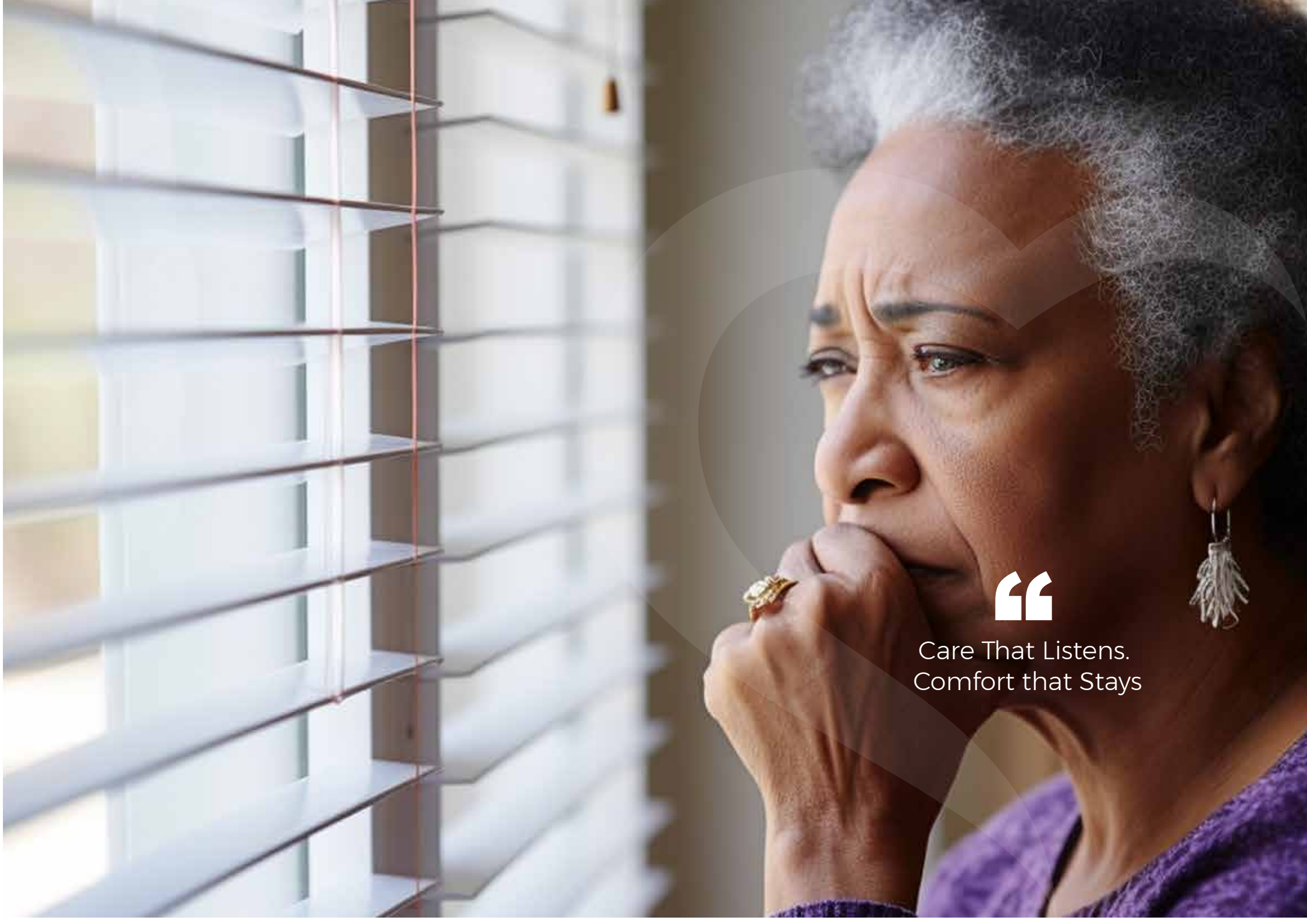
Family caregivers use respite care to rest and recharge. It gives you the opportunity to step away briefly to manage other responsibilities, relax, or take care of your own health, knowing your loved one is cared for by someone you trust.

3. How Many Hours of Respite Care Can I Schedule?

Respite care is flexible and based entirely on your family's needs. Whether it's a few hours each week or extended coverage for multiple days, we tailor the schedule to fit your specific situation

How Much Does Respite Care Cost Per Hour Or Per Day?

4. Costs vary depending on the amount of care needed and the specific services involved. We provide clear, upfront pricing during your initial consultation so you can plan with confidence..



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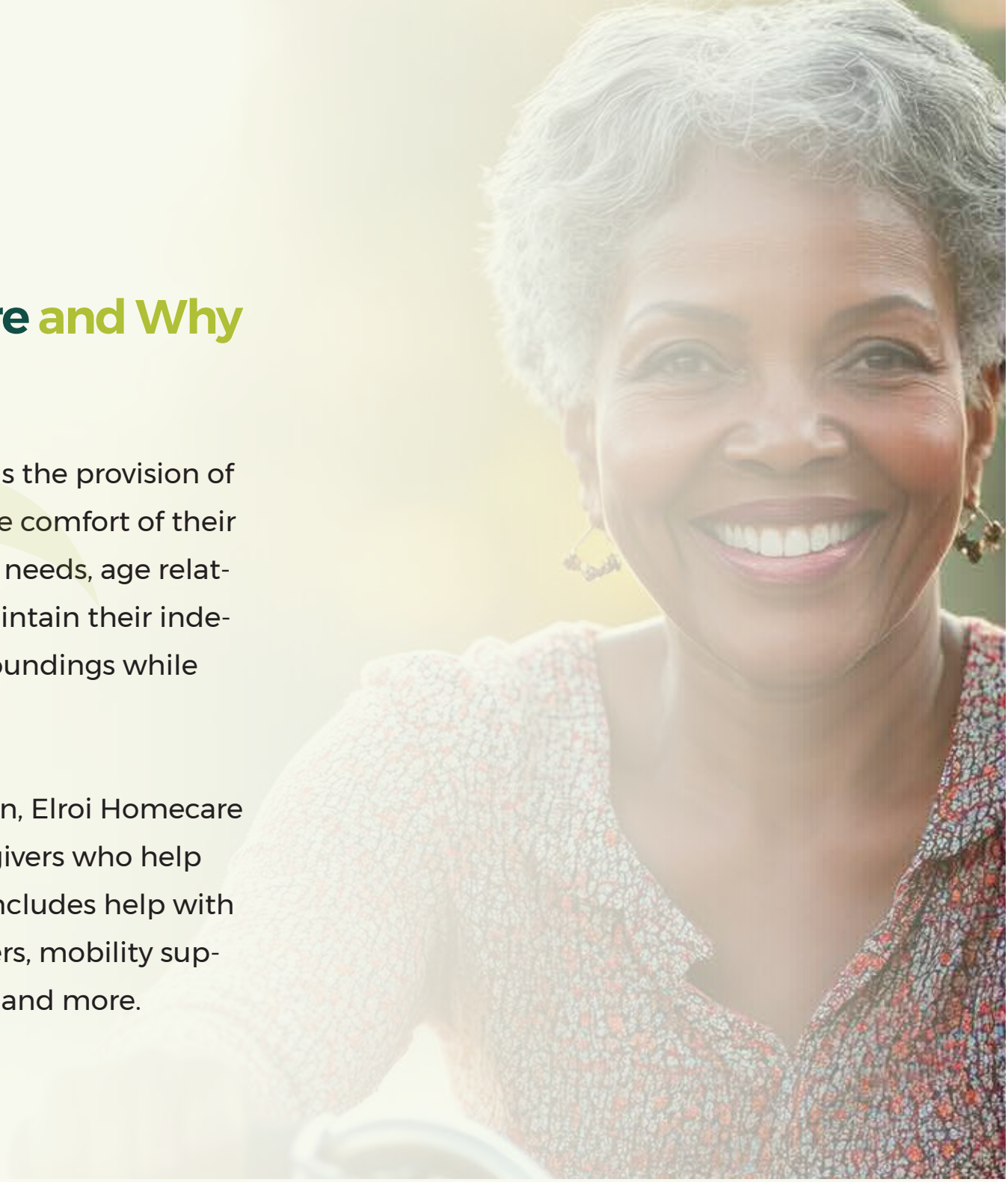
Care That Listens.
Comfort that Stays



What Really Is Home Care **and Why It Matters?**

In-home care also known as home care is the provision of personalized support/medical care in the comfort of their homes. It allows individuals with special needs, age related, chronic, or medical conditions to maintain their independence and stay in their familiar surroundings while receiving care.

As a trusted homecare provider in Boston, Elroi Homecare offers compassionate, professional caregivers who help with health and lifestyle activities. This includes help with bathing, grooming, medication reminders, mobility support, meal preparation, companionship, and more.



Helping Seniors Thrive

Every senior deserves more than just care, they deserve happiness, purpose, and connection. Our caregivers encourage meaningful moments through activities like gentle walks, creative hobbies, or enjoying favorite pastimes. It's all about helping seniors live each day feeling valued, engaged, and truly at home.



Keeping Seniors and Families Connected

Clear communication and connection are at the heart of what we do. Our caregivers provide thoughtful daily updates and personal notes, keeping families closely involved and reassured about their loved one's day-to-day care. By sharing everyday moments, achievements, and activities, we help seniors feel less isolated and families feel deeply connected-creating comfort, confidence, and genuine peace of mind.

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Why Families Choose Us

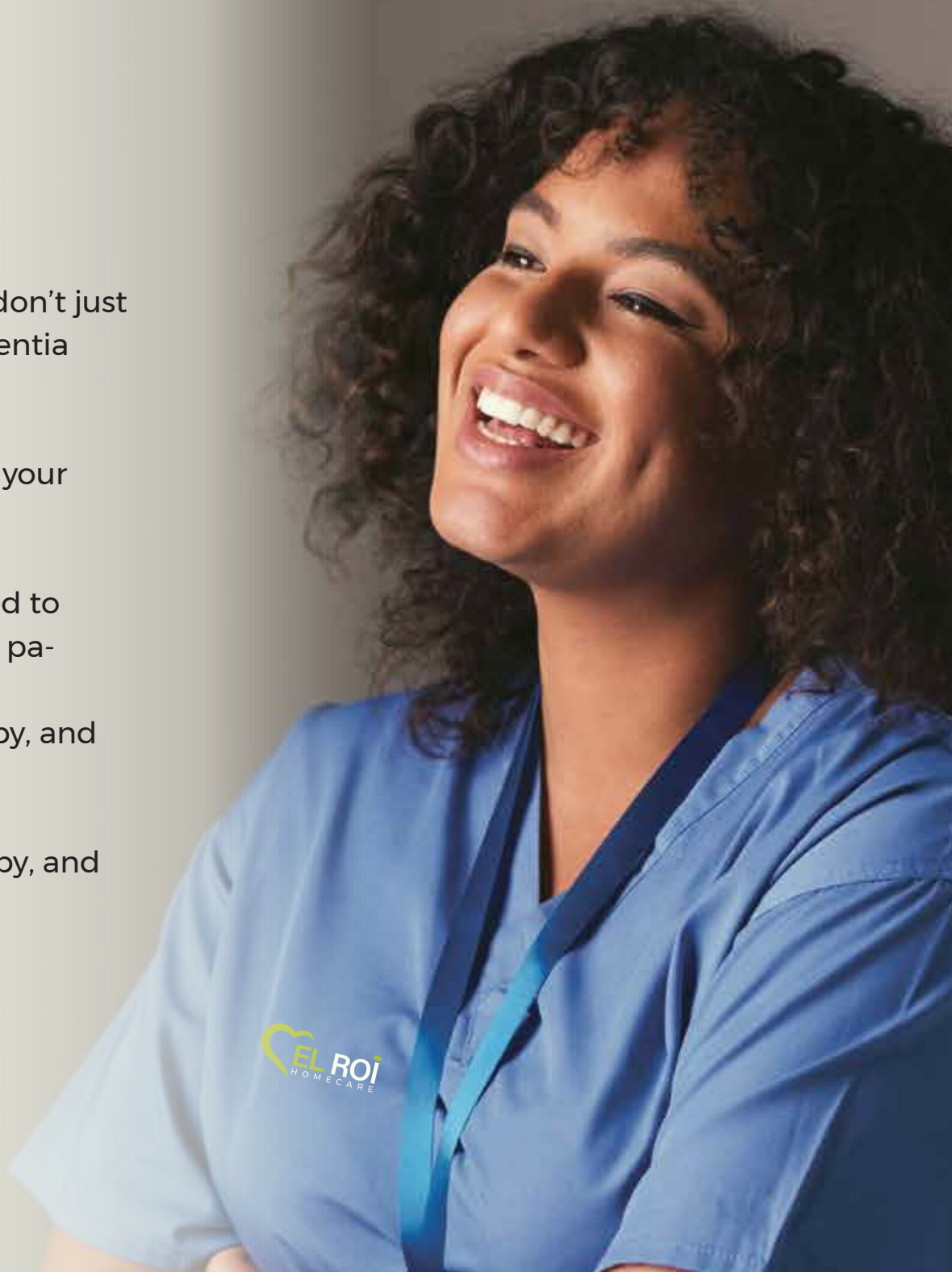
Families across Boston, MA, choose us because we don't just provide care—we build relationships. With our Dementia and Alzheimer's care services, you'll find:

A Team That Listens: We're here to support not just your loved one but your entire family.

Compassionate Expertise: Our caregivers are trained to handle the unique challenges of memory care with patience and skill.

Peace of Mind: Knowing your loved one is safe, happy, and cared for.

Peace of Mind: Knowing your loved one is safe, happy, and cared for



EL ROI Home Care Services Earns Prestigious Accreditation from the Home Care Alliance of Massachusetts



Boston, MA – EL ROI Home Care Services is delighted to announce our recent accreditation by the Home Care Alliance of Massachusetts. This respected achievement positions EL ROI among a select group of home care providers recognized for meeting and exceeding rigorous quality standards in caregiving, ethical business practices, and caregiver excellence.

The Home Care Alliance Accreditation Program, created in 2010, sets high standards designed to promote quality, trust, and accountability within Massachusetts' home care industry. To achieve accreditation, agencies must demonstrate thorough compliance with detailed requirements in caregiver training, client safety protocols, business transparency, and service quality.

"We're deeply honored by this recognition," said Abi Bamgbose, Director of EL ROI Home Care Services. "For us, it's more than an accreditation—it's validation of the compassion, professionalism, and genuine care our team brings into every home. Families deserve care they can trust, and we're proud to offer services that consistently meet and exceed the highest standards."



Jake Krilovich, Executive Director of the Home Care Alliance of Massachusetts, emphasizes the value accreditation brings to families seeking care: "Choosing home care is a deeply personal decision. Accreditation signals that an agency follows best practices, prioritizing reliability, quality, and transparency. Families deserve that reassurance, and agencies like EL ROI exemplify the commitment to excellence we strive for."

EL ROI Home Care Services remains committed to providing compassionate, personalized care, ensuring clients can safely and comfortably enjoy living in their own homes

About the Home Care Alliance of Massachusetts:

Founded in 1969, the Home Care Alliance of Massachusetts represents more than 170 home health and elder care agencies statewide. The Alliance is a non-profit organization advocating for excellence in home care, providing education, representation, and leadership in community health and caregiving services. For more information, visit www.thinkhomecare.org.



The Care Process—In Three Simple Steps.

Reach Out

Talk to our specialists to understand your loved one's needs.

Start Care

Get matched with a caregiver who feels like family.

Personalize

We'll create a care plan tailored to their unique challenges

Testimonials



Jennifer Ivy



We recently started using EL ROI Home Care Services, and so far it's been a really positive experience. The caregivers are friendly, compassionate and they've made things much easier for our family. I definitely would recommend them if you are looking for additional assistance to help with the care of your loved ones.



Li Simmons



Finding reliable care for your loved one is not easy! I want to thank you and your team for making this transition convenient for my family. I highly recommend EL ROI home care services, very professional, punctual, and compassionate!



Floyd Stewart



There were challenges finding a homecare agency due to the complex situation of my grandmother but EL ROI Homecare stepped in when others wouldn't. They were patient and took the time to truly understand her needs. Sherryl was especially kind and reassuring during a stressful time.

It's been 5 months now and I genuinely can't thank them enough for the peace of mind they have given our family



Anita Tinsy



After my inquiry they responded pretty fast, they definitely check all the boxes for my family! Everyone is professional and so kind, I'm happy I found their services.

Feel free to get in touch

We are honored to be a part of our clients' lives, supporting them in their journey and making a positive impact on their well-being.



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El ROI HomeCare Services



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